

## FACT SHEET MyLabsPlus

1. Students who are repeating the SAME COURSE do NOT need to purchase a new MLP access code. They simply login to MLP using the same login and password as last semester.
2. Students taking a NEW course using a Pearson text DO need to purchase a new code. For example, a student who took MATH 11009 last semester and registers for MATH 11010 this semester needs to purchase a new code, even though both books are Pearson book and both classes use MLP. MLP access codes are based on the textbook.
3. If a NEW EDITION of the SAME text is being used in a course and a student is repeating the course , let Lindsey know and she will obtain a special use code for any repeater students.
4. MAC users need to enable cookies on Safari in order for MLP to work on their machines. They should click on "Preferences," go to "Privacy," and check the bubble next to "Never" where it says Block Cookies.
5. If you go to the My Labs Plus homepage, and go to their support, then their FAQ, you can search "Authentication" and there will be a link you can click that will give the directions to fix the authentication problem for all of the internet browsers.
6. Class rosters are sent to Pearson at 8:00 every morning. If a student registers for your course in the afternoon, s/he will not appear in your MLP gradebook until the following morning.
7. Once the drop and add period is over, our IT people send Pearson the rosters less frequently – once or twice a week. Students who withdraw from your course after this date will appear in your MLP gradebook, but will be grayed out.