Before you get started in your course, be sure you have:

- Your **login name** and **password** provided by your school.
- The **access code** you purchased from the bookstore with your textbook.

Getting Started:

1. Go to your school's MyLabsPlus campus: http://kent.mylabsplus.com.

2. Enter your login name and password and click the Login button. Your login name is your Kent flashline ID name. For example, Dr. Reed's login name would be "breed1" since her kent email address is breed1@kent.edu. Your password is ksu2011 (ALL lower case). Once you are in your account, be sure to CHANGE YOUR PASSWORD by clicking on the "My Profile" link in the upper right corner.

3. Click on the name of your course in the course list.

   If your course name does not appear, contact your instructor.

4. Click on an assignment or learning aid link within the course. You will first be prompted with the License Agreement and Privacy Policy page. Click **I Accept** once you have read the terms of use.

5. You will be prompted to enter your access code or purchase online. To enter your access code, select the Access Code option, enter your code, and click Next.

   Though it is possible to purchase the software online with a credit card, we don't recommend it, since you then will need to purchase the book separately.

   Once you have successfully entered your access code or completed an online purchase, you will receive a confirmation page and you can continue working.

Browser Check and Training Video
- Be sure to click on the "Browser Check" link the first time you are on the site.
- The short video, "How to Enter Answers Using the MathXL Player" is highly recommended if you are a first time MyMathLab user.

Temporary Access:

- If you are waiting on financial aid or other funds to purchase your course materials you can obtain temporary access to your course. This access will last 21 days from the first day of class.
- After the 21 day grace period you will be prompted to either enter an access code or purchase online to permanently activate your account.
- If you do not enter an access code or purchase online after 21 days you will be locked out of the MyMathLab portion of your account and will not be able to complete your assignments.
- **To use temporary access:**
    1. Sign-in to your MyLabsPlus account and click on "Temporary Access". This button is located on the left-hand navigation menu.

    2. Click on "Request a temporary access code".

    3. Enter the required information and click "submit". An access code will appear on your screen.

    4. Write down your access code.

    5. Click on an assignment or learning aid link within the course. You will first be prompted with the License Agreement and Privacy Policy page. Click **I Accept** once you have read the terms of use.

    6. You will be prompted to enter your access code. To enter your access code, select the Access Code option, enter your code, and click Next. Once you have successfully entered your access code you will receive a confirmation page and you can continue working.

Technical Support:
- If you experience technical issues with your account you can contact MyLabsPlus support via email or phone.

Email: helpdesk@kent.mylabsplus.com

Phone: **(888) 883-1299** (available 24/7, 365 days per year)